

NEATH PORT TALBOT COUNTY BOROUGH COUNCIL

Social Care, Health and Housing Scrutiny Committee

16 March 2017

Report of the Head of Commissioning and Support Services

Matter for Monitoring

Wards Affected: All Wards

Business Support Community Care Service Report Card 2016-17

Purpose of the Report

1. To present for Scrutiny the Service Report Card for the Business Support Community Care section

Executive Summary

2. The Social Care, Health and Housing Cabinet Board at its meeting on 9 June 2016 approved the Divisional Business Plan for Commissioning and Support Services
3. Each Business Unit within the Division is required to complete a Service Report Card for each financial year, outlining the following:
 - Performance against last year's Action Plan and Targets

- The challenges and opportunities faced in the short and medium term
 - The actions and targets for the 12 months from April 2016 to March 2017.
4. The service report card, set out in Appendix A, summarises the service priorities, key measures and key actions for the Business Support Community care section.

Financial Impact

5. The work delivered is funded by revenue budget only.

Equality Impact Assessment

6. There are no equality impacts associated with this report.

Workforce Impacts

7. These are covered within the appended report.

Legal Impacts

8. There are no legal impacts associated with this report.

Risk Management

9. A risk matrix for the Directorate has been prepared which incorporates the risk within the service area.

Then list any other impacts that are relevant – see Appendix 1 for details of some other general duties that may apply.

Consultation

10. Employees within the individual services and external customers, where relevant have been consulted in the development of the service report card.

Recommendations

11. That the scrutiny committee note the report.

Reasons for Proposed Decision

12. That the scrutiny committee undertakes its performance monitoring role.

Appendices

13. Appendix One - Business Support Community Care Service Report Card

List of Background Papers

14. Commissioning and Support Services Divisional Business Plan

Officer Contact

15. Robert Hopkins, Business Strategy Manager Tel: 01639 684773; email: r.hopkins@npt.gov.uk